Santa Cruz METRO Transit District SB-272 Catalog of Enterprise Systems 2025

Product	Vendor	System Purpose	Categories or Types of Data	Department Custodian	Frequency Data Collected	Frequency Data Updated
Hastus	Giro	Fixed route vehicle scheduling and Operator work assignment system	Scheduling	Planning and Operations	Daily	Daily
Ecolane	Ecolane	Paratransit scheduling system	Scheduling	ParaCruz	Daily	Daily
Genfare	SPX	Fare Collection System	Farebox Collection	Planning	Daily	Daily
ABS	American Business Systems, Inc.	Accounting system (legacy)	Finance AR/AP	Finance	Varies	Never
Epicore HCM	Epicore	HRIS system (legacy)	HR employee data	HR	Varies	Varies
Bonfire	Bonfire	Bid and RFP evaluation system	RFP and business contract posting	Purchasing	Daily	Daily
Puridiom	Jagger	Buying and procurement system (legacy)	Purchasing and Requisitions	Purchasing	Varies	Never
Masabi	Masabi	Mobile ticketing and fare collection system	Bus Mobile Ticketing Pilot Program	Planning	Daily	Daily
Qqest	iSolved	Payroll system (legacy)	Timekeeping	Finance	Varies	Never
OS Ticket	Enhancesoft	Public and Internal support ticketing system	Public and Internal Support Tracking	IT, Facilities, and Customer Service	Daily	Daily
EHS Management	Vector Solutions	Accident and incident tracking system	Safety Reporting	Safety/Risk and Operations	Daily	Daily
Maintstar	Maintstar	Vehicle and Facliities Maintenance	Maintenance Work Orders	Fleet and Facilities Maintenance	Daily	Daily
Clever Suite	Clever Devices	Automatic Vehicle Location, passenger counting, reporting, and GTFS real-time feed	RTPI and transit data	Planning, Operations, and IT	Daily	Daily
Workday	Workday	ERP covering HRIS, Payroll, and Procurement	HR employee data, Finance AR/AP, Purchasing and Requisitions	Finance, HR, Purchasing, and IT	Daily	Daily
Complete PBX	Xorcom	PBX System	Phone Number Data and Recordings	IT	Varies	Daily